



us open[®]

2020
US OPEN



2020 Player Handbook

August 31 - September 13

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2020 US Open Tournament Management

Chief Executive Professional Tennis
& Tournament Director

Stacey Allaster

Referee

Soeren Friemel

Chief of Umpires

Jake Garner

Corporate Communications, Managing Director

Chris Widmaier

Rules and Regulations

The Rules of Tennis and the Rules, Regulations and Code of the Grand Slam Board govern Men's & Women's Singles, and Men's and Women's doubles. All Wheelchair events will be governed by the Rules of Tennis and the Rules, Regulations and Code of the Grand Slam Board and require a separate entry form. In the event the Rules of Tennis and the Rules, Regulations and Code of the Grand Slam Board do not cover a specific area related to the US Open Wheelchair Tennis Competition (e.g., mechanical, heat rule, entry), the Rules, Regulations and Code of Conduct adopted and published in the ITF Wheelchair Tennis Regulations will be used.

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Match Play

Best of five tie-break sets

Men's Championship Singles

Best of three tie-break sets

Women's Championship Singles and Doubles

Men's Championship Doubles

Wheelchair Competition Men's Singles

Wheelchair Competition Women's Singles

Wheelchair Competition Quad Singles

Two tie-break sets, advantage scoring, with match tie-break (10 point) in lieu of a third set

Wheelchair Competition Men's Doubles

Wheelchair Competition Women's Doubles

Wheelchair Competition Quad Doubles

Surface

The 2020 US Open is played on hard courts (Laykold).

Balls

The Wilson US Open ball is the official ball of the US Open. Both Extra Duty and Regular Duty balls are used. Ball changes will occur after the first seven games and then every nine games thereafter. Six balls will be in play at all times.

Extra Duty used in:

Men's Competitions

Men's Wheelchair Competitions

Regular Duty used in:

Women's Competitions

Women's Wheelchair Competitions

Quad Wheelchair Competitions

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Certain Conditions of Entry and Important Rules and Obligations Applying to Players

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COVID-19 Safety Protocols

1. All players are required to abide by the COVID-19 health and safety protocols and mitigation measures (“Protocols”) as communicated to players prior to and during the US Open, including, but not limited to, undergoing multiple COVID-19 testing as determined by the USTA medical team throughout participation in the US Open, wearing a face mask at all times (except as permitted under the Protocols), daily temperature checks and a daily COVID-19 symptom questionnaire. See [Appendix 1](#) for additional information.
2. Violation of the Protocols will constitute a violation of the 2020 Official Grand Slam[®] Rule Book (which may constitute, among other things, the On-Site Offense of Unsportsmanlike Conduct and/or the Major Offences of Aggravated Behavior and/or Conduct Contrary to the Integrity of the Game and which may result in penalties as set forth in the 2020 Official Grand Slam[®] Rule Book).

Anti-Doping

3. All players may be required to undergo anti-doping testing imposed upon the 2020 US Open by authorities outside its control and/or the governing bodies of the sport, and shall comply fully with the Tennis Anti-Doping Program;
4. All players authorize any entity responsible for such anti-doping testing to notify the USTA should it be determined that they have violated the Tennis Anti-Doping Program and/or any other applicable anti-doping regulations;
5. Players may be required to forfeit all 2020 US Open prize money, if any, that they earn should it be determined that they have violated the Tennis Anti-Doping Program and/or any other applicable anti-doping regulations.

Cancellation and/or Extension, Prize Money

1. The US Open is subject to extension and/or cancellation (in whole or in part) due to force majeure or other events as determined by the USTA in its sole discretion; and
2. The USTA reserves the right, in its sole discretion, to reduce and/or reallocate prize money in the event the US Open is cancelled in whole or in part, for whatever reason.

Prohibition Against Gambling/Wagering

The USTA has a zero tolerance policy on gambling, match fixing and the communication of sensitive information that may affect the outcome of any US Open match. The USTA in conjunction with the Tennis Integrity Unit will fully investigate any and all reported violations.

1. Individuals are strictly prohibited from communicating to any third party any inside information (i.e., information about the likely participation or likely performance of a player or concerning the weather, court conditions, status, outcome or any other aspect of the 2020 US Open) acquired by an individual within his/her function, or as a result of the individual's credential access, in connection with the 2020 US Open and which is not in the public domain;
2. Players and Related Persons are strictly prohibited, directly or indirectly through others, from wagering anything of value in connection with the 2020 US Open;
3. Players and Related Persons are strictly prohibited, directly or indirectly through others, from offering or receiving anything of value to or from any person with the intent to influence any player's efforts in the 2020 US Open;
4. Individuals are subject to all rules and regulations as outlined in the Uniform Tennis Anti-Corruption Program; and
5. Any violation of these rules and regulations will subject a player to the sanctions as provided in the 2020 Official Grand Slam Rule Book and the Uniform Tennis Anti-Corruption Program.

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6. To report a violation, please email confidential@tennisintegrityunit.com.

Prohibition Against Collection/ Dissemination of Statistical Data

Unless approved in advance in writing by the USTA, individuals may not continually collect, disseminate, transmit, publish or release from the grounds of the 2020 US Open any match scores or relate statistical data (“Statistical Data”) during match play (from the commencement of a match through its conclusion) for any commercial, betting or gambling purpose. Individuals shall not use any communication device (including, without limitation, a mobile telephone, tablet or laptop) to transmit Statistical Data to a third party in connection with the placing of a bet or for any improper, corrupt, fraudulent or otherwise unlawful purpose whatsoever. The USTA remains the sole and exclusive owner of the Statistical Data.

Prohibition on Pictures/Recordings

Individuals are strictly prohibited from taking motion pictures, still pictures, sound recordings and any other reproductions of any description in the US Open site (which also includes any competition and/or practice facilities located outside the USTA Billie Jean King National Tennis Center) and the Official Hotels.

1. Individuals are strictly forbidden to film, photograph, broadcast, stream, publish, transmit and/or otherwise offer to the public (or assist any third party in offering to the public), on a live or on a delayed basis, in whole or in part, and whether on a free basis or subject to payment, any sound recording, photograph, video footage, motion picture, film and/or other audio-visual content captured by any means whatsoever inside the 2020 US Open site and Official Hotels (including, without limitation, the competition courts, the practice courts and inside any restricted areas including locker rooms, treatment rooms, testing areas, fitness center, anti-doping, player lounge, player dining and other areas reserved for players) regardless of the means of transmission or media whether now known or in the future (all

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of such rights, being Broadcast Rights), other than to the extent expressly permitted under the Player Legal Consent Waiver. Without limitation of the foregoing, individuals are in particular prohibited from:

- a. filming 2020 US Open matches, regardless of the category (e.g. main draw, doubles draw, wheelchair tournament) or courts (including competition courts and practice courts);
- b. undertaking or facilitating live or delayed broadcast coverage (including, by way of example only, live broadcasting/ streaming through platforms such as Facebook Live, YouTube Live, Periscope) from any location within the 2020 US Open site or Official Hotels whatsoever;
- c. filming or producing studio or stand up footage within the 2020 US Open site or Official Hotels, whether by way of live or delayed broadcast;
- d. soliciting and/or filming personal interviews of players; selling footage filmed within the 2020 US Open site or Official Hotels;
- e. producing a magazine or specific program relating to the 2020 US Open and containing footage filmed at the 2020 US Open or Official Hotels;
- f. associating himself/herself with any footage filmed within the 2020 US Open site or Officials Hotels or with the trademarks, logos or distinctive signs of the 2020 US Open and/or the USTA;
- g. publishing any photographs or footage captured anywhere on the 2020 US Open site and/or in the Official Hotels for any purpose, save that this shall not prevent Bearer from publishing still photographs or video that is less than sixty seconds (:60) from the 2020 US Open (so long as [a] such still photographs and video are not captured inside any restricted areas including locker rooms, treatment rooms, testing areas, fitness center, anti-doping, player lounge, player dining and other areas reserved for players, [b] such video

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- does not contain any matches, regardless of category, or courts (including competition courts and practice courts) or press rooms/ areas and [c] such still photographs and video are not used in a manner that is embarrassing, detrimental, defamatory, derogatory or disparaging to the USTA, any players or to the sport of tennis) on his/her personal social media account(s) for solely non-commercial purposes; and/ or
- h. associating, directly or indirectly, all or part of photographs, footage or other audio-visual content captured within the 2020 US Open site or Official Hotels with any brand and/ or name, whether commercial or not, especially as a part of a sponsorship.

Referee Authority

The Referee will have the authority to take any action he/she deems necessary in the interests of the US Open, including but not limited to defaulting a player, without any resulting liability for any of the Released Parties as defined in the 2020 US Open Legal Consent Waiver.

Rules, Attire

All players must abide by all applicable rules, regulations and codes of the USTA, Grand Slam Board, ITF, ATP Tour or WTA, and the 2020 US Open including but not limited to the following:

1. Every player must be dressed in a professional manner for all matches. Clean and customary tennis attire must be worn. The Referee will have the authority to order the player to change his/her attire immediately if, in his/her opinion, it is not acceptable. Failure of a player to comply with such order may result in immediate default, and the player will be fined according to the Grand Slam Code of Conduct; and
2. At all times while on-site at the 2020 US Open (both on-court and off-court including press conferences), no commercial identification shall be displayed by player other than as specifically permitted by the 2020 Official Grand Slam Rule Book and/or the 2020 US Open Tournament Referee.

US Open Entry Limitation, Tournament Partners, Grant of Rights

1. All players (excluding Wheelchair Tennis Competition participants) will not compete in any other tennis tournament or tennis exhibition staged during the 2020 US Open (August 31 - September 13) unless otherwise stated in the One Tournament Per Week Rule;
2. All players will be respectful of US Open sponsors, television partners, business partners, and all attendees; and
3. All players grant to the USTA, US Open Tennis Championships and their assignees the right to use or authorize the use of their name, voice, likeness, signature and biographical material without additional compensation for the purpose of publicizing, promoting and advertising the USTA and its affiliates including but not limited to the US Open Series and the US Open Tennis Championships, and for the televising, broadcasting and filming of the same; and hereby grant and assign to the USTA and its assignees in perpetuity throughout the world the right to make, use, show and reproduce in any way now known or hereafter devised, for commercial and non-commercial purposes without additional compensation, still pictures, motion pictures, sound recordings, posters, live, taped or filmed television taken during the 2020 US Open; provided, however, the use of their identification (e.g., name, photograph, likeness, biography, voice, etc.) shall not be identified as or represented to be an endorsement by player of any product, service or company.

USTA Mission

1. To assist the USTA in its mission to promote and develop the growth of tennis, all players agree:
2. To cooperate with the media in reasonable pre-match interviews, post-match interviews, press conferences (including, if requested, US Open Media Day), interviews on-court and finals ceremonies;
3. To participate, if requested, in the 2021 US Open Draw Ceremony should he/she win the 2020 US Open.

Additional Obligations

1. The Men's and Women's Singles Champions at the 2020 US Open are expected to participate in additional promotional activities organized by the USTA (to include media interviews and personal appearances) in and around New York City on Saturday, September 12, Sunday, September 13 and/or Monday, September 14, 2020. Participation in any of the promotional activities outlined herein shall not be identified as or represented to be an endorsement by any player of any product, service or company;
2. Entry by a player's agent or through the ATP Tour or WTA in no way diminishes the application of the above rules, terms and conditions to each individual player;
3. Players will not be allowed to collect their 2020 US Open credentials or participate in any competition at the 2020 US Open until they have duly signed the appropriate 2020 US Open Legal Consent Waiver and received their first negative COVID-19 test result;
4. All players acknowledge that the player guest boxes in the various stadiums may be equipped with microphones and/or cameras and will advise his/her guests accordingly; and
5. All players agree they will make an appearance immediately following their match at the outdoor/plaza desk or such other location as determined by the USTA for a post-match interview at the request of USTA and its official broadcast partner.

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Administration

ATP TourTel: 718.760.2059

Chief Umpire's OfficeTel: 718.760.6299

Chief Executive Professional Tennis & Tournament Director

Stacey AllasterTel: 914.696.7020
Mobile: 727.403.4382

Corporate Communications, Managing Director

Chris WidmaierTel: 718.760.6319

Grand Slam SupervisorsTel: 718.760.6238
Fax: 718.593.8234

Player Medical Services

Brian Daniels, M.D.Tel: 718.760.6325
Fax: 718.593.8201

Player Relations, Director

Eric Butorac.....Tel: 914.696.7078
Mobile: 507.273.6688

Purser via Phone

Joe HealyTel: 718.760.6315

Referee's Office

Soeren Friemel.....Tel: 718.760.6234

USTA Billie Jean King

National Tennis CenterTel: 718.760.6200

WTATel: 718.760.6372
Fax: 718.593.8209

Wheelchair Competition, Tournament Director

Joanne WallenTel: 914.536.0654

On-Site Services

Command Center	Tel:	718.760.6264
First Aid.....	Tel:	718.760.6264
Men's Locker Rooms		
Arthur Ashe Stadium.....	Tel:	718.760.6200 x3034
Chase Center.....	Tel:	718.760.6200 x5220
Player Credential Office.....	Tel:	718.760.6350
Practice Courts	Tel:	718.675.3875
Player Services Desk		
American Express Travel.....	Tel:	718.760.6204
Player Services	Tel:	718.760.6205
Transportation	Tel:	718.683.5699
Wilson Racquet Stringing Service	Tel:	718.760.6284
Women's Locker Rooms		
Arthur Ashe	Tel:	718.760.6200 x3047
Chase Center.....	Tel:	718.760.6200 x5319

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Credentials

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Credentials

Player Credentials will be available for pickup:

Long Island Marriott

Saturday, August 15 - Tuesday, September 1 6:30 am - 8:00 pm

USTA Billie Jean King National Tennis Center

Wednesday, September 2 - Friday, September 11 8:00 am - 6:00 pm

Saturday, September 12 - Sunday, September 13 10:00 am - 4:00 pm

Tel. 718.760.6350

Please note: The USTA Billie Jean King National Tennis Center will not be accessible to players for registration or practice prior to Sunday, August 16.

Working in cooperation with federal, state and local government agencies, the US Open is taking every reasonable step to ensure the safety of everyone who enters the USTA Billie Jean King National Tennis Center. Part of this effort includes requiring each person requesting a credential (including all players, player guests, coaches, officials, staff, broadcast personnel and vendors) to submit a Credential Application Form in advance of the tournament. All players are required to sign the appropriate 2020 US Open Player Legal Consent Waiver and Authorization for Release of Health Information (which are now part of the Online Credential System and can be completed at the same time as the credential application) before their credentials will be released by the Player Credentials Office. Players under the age of 18 will need to submit a hard copy of the waiver and release and require the signature of a parent or guardian. The appropriate authorities may conduct security background checks on each applicant before a credential is issued.

Players may request credentials for additional 3 individuals. One of which may access the competition areas within Arthur Ashe Stadium. Resale or transfer by a player guest is not permitted and player may not receive any direct financial or other benefit as consideration. The USTA will hold each player responsible for any sale, purchase or transfer of his/her 2020 US Open Coach/Trainer/

Player Guest Credentials under the Grand Slam Rule Book and may also revoke player's Coach/Trainer/Player Guest Credential privileges immediately and in the future. The USTA will hold players responsible for the behavior of anyone receiving a credential at their request.

Please note for all credential holders:

- Credentials are issued for the sole use of the individual identified on the credential and may not be transferred, exchanged or provided to any other person for any reason; their appropriate use will be strictly enforced.
- The issuance of credentials is subject to the prior approval of the USTA, and such credentials can be withheld or revoked at any time for any or no reason at the sole discretion of the USTA and/or its representatives.
- Everyone receiving a credential (including players, player guests, coaches, trainers/physios) are prohibited from requesting player autographs at any time during the 2020 US Open.
- Everyone must wear his/her credential on the grounds and at the hotel at all times (except when in their hotel room, competing or practicing) displayed appropriately and prominently, and abide by all credential terms and conditions issued by the US Open and/or its representatives.

Allotment

All players receive a total of 3 guest credentials with one (1) being allowed into Ashe Competition Areas.

Expiration**Main Draw and Wheelchair**

Credentials will automatically expire for players and their guest(s) two (2) days following the player's elimination from the US Open tournament. Extensions can be granted on a case-by-case basis if the player makes the request in person.

Pets

Any guest with a credential must notify the US Open Tournament Operations Department that they will have a pet/animal with them on site and/or in the Official Hotels during the US Open (please see the “Please Note” section below regarding the Official Hotels).

The guest with the pet/animal will be expected to follow a few rules pertaining to having their pet/animal on site with them:

- No pet/animal is permitted on any match or practice court.
- No pet/animal is permitted into any Locker Room or Player Treatment/Training/Testing Room or Area.
- No pet/animal is permitted into Player Dining or any other dining-specific location.
- All guests are required to restrain or control their pet/animal by use of a leash or carry case at all times
- All guests are expected to clean up after their pet/animal
- All guests are personally responsible at all times for the handling and care of their pets/animals and are not permitted to ask US Open staff to do so.

IMPORTANT: Failure to comply with these rules will result in the pet/animal being banned from the site of the US Open and may result in the forfeiture of the individual’s credential.

Please note: These guidelines apply to pets/animals not designated as service animals.

The Long Island Marriott only allows service animals. The Garden City Hotel is pet friendly.

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Player's Only Web Page

Information will be distributed via the password protected area of the Players Only web page (USOpen.org/playersonly). Players will receive their Players Only username and PIN upon collection of their credentials.

Information Available

- Order of play
- Practice Schedule
- Match Video

Match Analysis Library

All players will have access to the Match Analysis Library which is located within the password-protected area of the US Open Players Only web page (USOpen.org/playersonly). Matches will be available for download as low resolution files during the US Open and up to 90 days following the conclusion of the tournament.

The Library contains:

- all televised main draw singles matches since 2012
- all televised main draw doubles matches since 2013
- televised qualifying singles matches; main draw singles and doubles matches from 2020 will be added as they are completed.
- Matches are sorted by year and then by date, and players can watch an entire match or navigate to a specific game, point or category of points (such as aces, break points, etc.) for any match in the library, not just their own.

As with any video, a high-speed Internet connection is recommended for uninterrupted viewing.

Please note: Match USBs are no longer available.

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Player Housing

The USTA has secured two Official Hotels that are approximately within (30) minutes of the site.

Long Island, Marriott and The Garden City Hotel

The Long Island Marriott is the primary player hotel and we will attempt to place all players + 1 additional room in this hotel. All of the testing, medical and physio services will be located in the Marriott hotel. The Garden City Hotel will be used for potential overflow. There will be a shuttle service between the two hotels.

To book hotels:

<https://usopen.formstack.com/forms/usopenplayerinformation>

Each player is entitled to reserve two hotel rooms. The USTA will pay for one room and the second room will be the responsibility of the player. The player is responsible for all incidentals in the hotel room. The USTA will cover room rate and taxes. The USO Medical team strongly encourages players to follow the player +1 guideline and not share hotel rooms. However, if the player wishes to bring up to 3 guests and share rooms (maximum of 2 guests per room), they are permitted to do so.

Visitors to the hotel that are not part of the specific athletes established Tier 1 entourage (and receiving COVID-19 testing) will not be permitted.

Private Housing

For more information regarding private homes please contact:

playerhousing@usta.com.

Athletes should not rent a property through other sources or through online room aggregators such as VRBO, Airbnb, or any other publicly available source, or rent townhomes or condos, nor should they stay with local friends as it further distances the athlete from the Protocols and increases the risk of affecting others that they come in contact with during this time. Staying with friends/relatives/others and/or permitting others to visit or stay at the private housing if they are not part of the specific athletes established Tier 1 entourage (and receiving COVID-19 testing) will not be permitted.

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Match Information Displays

Match Information Displays are located in several player areas including the Arthur Ashe Stadium Locker Rooms, Chase Center Locker Rooms, Player Lounge and Player Dining Room. The displays provide the daily Official Order of Play and track the activities on each court including when players are called for a match, current as well as completed scores and matches that could potentially change courts. Any changes to the Official Order of Play will be noted on the displays as well as in the “crawl” along the bottom of the screen.

The displays are an official source of information, especially in the event of inclement weather, and players are encouraged to reference them frequently.

Players can also access the Match Information Display system within the password protected area of the US Open Players Only web page (USOpen.org/playersonly).

Match Preparation

It is the player’s responsibility to be ready when his/her match is called, and all players should be on-site at the USTA Billie Jean King National Tennis Center when the match preceding his/hers begins.

Electronic Line Calling

Electronic Line Calling Live (Hawk-Eye Live) will be used on all courts except Arthur Ashe and Louis Armstrong. The 11 courts using Hawk-Eye Live will be officiated by a chair umpire only. Arthur Ashe Stadium and Louis Armstrong Stadium will feature the full complement of line judges along with a chair umpire, and will also employ the Chase Review (Electronic Line Calling, Hawk-Eye), which combines instant replay technology with the “3 plus 1” player challenge system.

Official Order of Play/Schedule Notification System

The Official Order of Play will be available via the password protected area of the Players Only web page (USOpen.org/playersonly).

Please note that players are still responsible for knowing their match time and court location. This service is being offered as a convenience to players and/ or their designees, and players should still consult the Official Order of Play available via the password protected area of the Players Only web page (USOpen.org/playersonly) or call the Referee's Office if they have any questions about their schedule.

Referee's Office (718.760.6234)

The Referee's Office is located in the Northwest (NW) quadrant, across from the entrance to the Player Locker Rooms.

Roof Protocol

The 2020 Roof Protocol will be available via the Players Only web page (USOpen.org/playersonly) or in the Referee Office

Schedule

Men's/Women's Main Draw	August 27
Men's/Women's Singles	August 31
Men's/Women's Doubles	September 2
Men's Doubles Final	September 10
Women's Doubles Final	September 10
Women's Singles Final	September 12
Men's Wheelchair Doubles Final	September 12
Women's Wheelchair Doubles Final	September 12
Quad Wheelchair Doubles Final	September 12
Men's Singles Final	September 13
Men's Wheelchair Singles Final	September 13
Women's Wheelchair Singles Final	September 13
Quad Wheelchair Singles Final	September 13

Sign-Ins

Wheelchair:

Monday, September 7, 5:00 pm

Weather

In the event of rain or inclement weather, players are required to check with the Deputy Referee at the Player Operations Desk to determine when play will resume. Players are encouraged not to leave the grounds until they have learned when their matches will be played or resumed. A list of indoor practice sites in the area are available from the Player Operations Desk or via the Players Only web page ([USOpen.org/playersonly](https://www.usopen.org/playersonly)). 11 courts at the chase indoor center will be available for practice in the event of rain. Match warm up will have priority

Any changes to the Official Order of Play will be noted on the Match Information Displays (see "Match Information Displays" for more information), as well as in the "crawl" along the bottom of the screen.

Extreme Weather Policy

The US Open reserves the right to implement an extreme weather policy. Copies of the 2020 policy will be available in the Referee Office or via the Players Only web page ([USOpen.org/playersonly](https://www.usopen.org/playersonly)).

Wild Cards

Players wishing to apply for a wild card into any event at the US Open (main draw singles, doubles, wheelchair women's singles, wheelchair men's singles, quad singles) must complete and submit a Wild Card Request Form. The form is available via the Players Only web page (USOpen.org/playeronly) both as an online form. Players without an ATP Tour or WTA ranking can only enter the US Open by receiving a wild card.

Wild Card Request Deadlines:

- Main draw singles:
12:00pm EDT on Wednesday, July 29.
- Doubles (men's and women's):
12:00 pm EDT on Wednesday, July 29.
- Wheelchair Women's, Men's, and Quad Singles:
5:00 pm EDT Monday, August 3

Please note: Requests for doubles wild cards are accepted from teams only, and requesting a wild card is different than entering the event.

Wildcard Announcements

- **Main draw:** the week of August 3 and posted on the Players Only web page (USOpen.org/playeronly) when available.
- **Men's and Women's Doubles:** no later than 12:00 pm EDT on Wednesday, August 19, and will be posted on the Players Only web page (USOpen.org/playeronly).
- Wheelchair (Men's, Women's, Quad Singles): no later than Wednesday, August 5 and will be emailed to players directly.

It is the player's responsibility to determine if he/she has been awarded a wild card—players will not be contacted directly by the US Open.

The following wild cards are available:

Men's & Women's Main Draw Singles	8 each
Men's & Women's Main Draw Doubles	4 teams each
Wheelchair Men's, Women's, & Quad Singles	1 each

Wheelchair Competition

September 10 - 13, 2020

Tournament Director, US Open Wheelchair Tennis Competition:

Joanne Wallen

Referee:

Iain Smith

Chief of Umpires:

Jake Garner

Certain Conditions of Entry and Participation

- **Eligibility:** Rule IV as defined in the ITF Wheelchair Tennis Handbook 2020 including but not limited to “a medically diagnosed permanent mobility-related physical disability.”
- **Entries:** Entries must be made on the Official Entry Form and submitted to the USTA Wheelchair Department in Orlando, FL, by Monday, August 3, 2020 at 5:00 pm EDT.
- **Singles:** ALL singles players **MUST** personally sign in and register by Monday, September 7, 5:00 pm EST
- **Doubles:** There are no doubles-only entries. Players need to sign in with their partner at the Wheelchair Office by 5:00 pm, EST Monday, September 7
- **Registration and Mandatory Sign-In:** SIGN-IN is MANDATORY for all players. Players must sign themselves in; other players or coaches cannot sign in for them. Sign-in via telephone is not permitted.
- **Wheelchair Storage:** Wheelchair Storage will be located in the outside player warm up area next to the player garden. (Same location as in 2019).
- The Wheelchair Competition Office is located on first level of Arthur Ashe Stadium near Wilson Stringing.
- **Transportation:** Wheelchair athletes will receive additional onsite transportation information prior to arrival.

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Internet

The Player Lounge has access to a wireless network enabling those with devices equipped with a wireless network card to connect to the Internet.

WIFI - SSID: **USOpen-Access**

Password: **player2020**

Please be advised that Web filtering technology will be utilized on-site at the USTA Billie Jean King National Tennis Center to restrict access to Internet gambling sites via the USTA network. A complementary computer with printer access is also available in the player lounge.

Mail

For security reasons, all mail and packages for players must be sent directly to the respective player hotels. The USTA Billie Jean King National Tennis Center will not accept player mail or packages. Players can drop outgoing mail at the Players Services Desk.

Meal Allowance and Dining

- Each player will receive an automated meal allowance on his/her credential as well as a Meal Allowance Card that may be used by the player or his/her credentialed representative towards the purchase of food for the player.
- Please note the Meal Allowance Card is tied directly to the daily automated meal allowance on the player's credential and is not a supplemental/additional meal allowance.
- The daily meal allowance for, main draw and Wheelchair Competition participants is \$100.
- A player's daily meal allowance (whether on the player's credential or via the Meal Allowance Card) will end the day of his/her complete elimination (singles and doubles) from the tournament. Meal allowance may be used for mobile ordering, Player dining, Player Café and South Plaza Station on the grounds of the Billie Jean King National Tennis Center only.

Home : **FACILITIES AND SERVICES**

- Player guests and coaches must purchase their own food.
- Credit cards will also be accepted for payment. Orders can be split between credential meal allowance and credit card.

Player Dining

Located on the second floor of Arthur Ashe Stadium, next to Player Lounge.

Access limited to those who Zone 1 access.

The full menu is available via Mobile Ordering through a QR code placed on each table. Limited tables are available in the dining room for table delivery (similar to a restaurant), as well as an area for Mobile ordering pick-up. Mobile ordering and pick-up is on the club level concourse just outside Player Dining room and across from RL Polo store. Simply scan the QR code at your location for the menu and to place your order. The order will be delivered to your table or to the Mobile Order pick-up location.

Hours:

Monday, August 17 - Wednesday, August 19	7:00 am - 7:00 pm
Thursday, August 20 - Friday, August 28	7:30am - 8:00pm
Saturday, August 29 - Sunday, August 30	7:00 am - 7:00 pm
Monday, August 31 - Friday, September 4	7:30am - 8:00pm
Saturday, September 5 - Wednesday, September 9	7:30am - 8:30pm
Thursday, September 10	7:30am - 8:00pm
Friday, September 11 - Saturday, September 12	8:00am - 8:00pm
Sunday, September 13	8:00 am - 4:00 pm

Hours are subject to change.

Player Café

The Café is located next on ground level of Arthur Ashe Stadium and is open for Grab and Go items.

These items are also on the Player Café Mobile Order menu available for pick up at the Café. Simply scan the location QR code for the menu and to place an order. Players enter the glass doors from the lobby and exit out to the garden. There is no seating inside the Café.

Hours:

Sunday, August 16 - Wednesday, August 19	7:00am - 7:00pm
Thursday, August 20 - Friday, August 28	6:30 am - 7:00 pm
Saturday, August 29 - Sunday, August 30	7:00am - 7:00pm
Monday, August 31 - Thursday, September 10	6:30 am - 7:00 pm
Friday, September 11 - Sunday, September 13	7:30 am - 4:00 pm

Hours are subject to change.

South Plaza Café (formerly Pat LaFrieda stand)

Open for walk up ordering and features a Grill station, coffee and smoothies.

Hours:

Monday, August 17 - Monday, September 7	11:30 am - 5:30 pm
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Hours are subject to change.

Emirates Sports Café

Located in the South Plaza, limited seats are available for dining. The Player Dining menu is offered through Mobile Ordering. Players/guests will need to go to the Emirates Sports Café to scan the location QR code for the menu. Your order will be delivered there and the order number will be called out for pick-up.

Hours:

Monday, August 17 - Wednesday, August 19	7:00 am - 7:00 pm
Thursday, August 20 - Friday, August 28	7:30am - 8:00pm
Saturday, August 29 - Sunday, August 30	7:00 am - 7:00 pm
Monday, August 31 - Friday, September 4	7:30am - 8:00pm
Saturday, September 5 - Wednesday, September 9	7:30am - 8:30pm
Thursday, September 10	7:30am - 8:00pm
Friday, September 11 - Saturday, September 12	8:00am - 8:00pm
Sunday, September 13	8:00 am - 4:00 pm

Hours are subject to change.

Home : [FACILITIES AND SERVICES](#)

Café Spiaggia

Beverages and snack/sweet treat items are available at this location. The Player Dining menu is offered through Mobile Ordering.

Players/guests will need to go to Café

Spiaggia to scan the location QR code for the menu. Your order will be delivered there and the order number will be called out for pick-up.

Hours:

Monday, August 24 - Monday, September 7 11:00 am - 7:00 pm

Hours are subject to change.

Arthur Ashe Promenade

The promenade level is open for concourse seating. Players can bring their to go order upstairs to eat.

Player Operations Desk

The Player Operations Desk is located inside the Player Entrance to Arthur Ashe Stadium. Daily schedules of play will be posted, including first match starting times with all others on a “followed by” basis (see “Match Preparation” for more information).

Player Relations

Michelle Sheehan: Office 2nd Floor Lounge

Kim Uliasz: Tournament Management Center

Eric Butorac and Christine Stromberg: US Open Collection Store
Club Level

ATP Tour Player Representatives

Office located on second floor of Ashe in player’s lounge
(718.760.2059)

Pablo Juarez

Thomas Schrader

WTA Player Relations

Office located on second floor of Ashe in player's lounge
(718.760.6372)

Tony Cho

Michaela Oldani

Neil Robinson

USTA Safe Play Program Information

To ensure a safe and respectful environment for all athletes the USTA has developed "Safe Play." Safe Play embodies the USTA's commitment to respect and safety for every individual participating in a USTA event such as the US Open. The USTA expects all individuals to adhere to the USTA Safe Play Policy including its Proactive Policies designed to provide further protections for athletes. To access the USTA Safe Play Policy, please [CLICK HERE](#).

Safe Play Reports

If you have witnessed any forms of misconduct such as bullying, hazing, harassment, or physical, emotional, or sexual misconduct, please make a report to the USTA by emailing safeplay@usta.com or visiting www.usta.com/safeplay. Any suspicions of child abuse or child sexual abuse must be reported to the local authorities and to the U.S. Center for SafeSport by visiting www.USCenterForSafeSport.org.

We encourage you to learn more about the USTA Safe Play program by visiting www.usta.com/safeplay. We also encourage you to learn more about the U.S. Center for SafeSport by visiting www.USCenterForSafeSport.org.

Home : [FACILITIES AND SERVICES](#)

Player Services Desk (718.760.6205)

The staff at the Player Services Desk is there to ensure each player (and their guests) enjoy their time at the US Open and New York.

Hours:

Sunday, August 16 - Wednesday, August 19	8:00 am - 7:00 pm
Thursday, August 20 - Friday, August 28	8:00 am - 8:00 pm
Saturday, August 29 - Sunday, August 30	8:00 am - 7:00 pm
Monday, August 31- Sunday, September 13	8:00 am - 8:00 pm

Hours for the final three days of the tournament will be posted.

American Express Travel is available to assist via phone from 8:00 am to 5:00 pm for limited player-related travel needs by calling 718.760.6204.

Tickets

Please go to Player Services Desk to be advised where select seating in each stadium is allocated..

Fitness Center

Hours:

Ashe Fitness Center

Sunday, August 16 - Wednesday, August 19	7:00 am - 7:00 pm
Thursday, August 20 - Friday, August 28	7:00 am - 8:00 pm
Saturday, August 29 - Sunday, August 30	7:00 am - 7:00 pm
Monday, August 31- Sunday, September 13	7:00 am - 8:00 pm

Mercedes-Benz Fitness Center

Sunday, August 16 - Sunday, September 13	8:00 am - 7:00 pm
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Chase Fitness Center/Indoor Building

Sunday, August 16 - Sunday, September 13	9:00 am - 5:00 pm
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Grand Ballroom/Long Island Marriott

Sunday, August 16 - Sunday, September 13	6:00 am - 10:00 pm
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Located on the third floor of the Arthur Ashe Stadium player facilities, the Mercedes-Benz Building in the South Plaza, Chase

Home : **FACILITIES AND SERVICES**

Center Fitness Center in the Indoor Building and in the Grand Ballroom at the Long Island Marriott these fitness centers contain new equipment from TechnoGym as well as state-of-the-art cardio, strength and conditioning equipment and free weights.

Access to the Ashe Fitness Center (including the Private Physio Rooms) is restricted to credentialed players/guests with Level 1 access. and others as deemed appropriate by the US Open.

Physio rooms must be reserved through Fitness Center Attendants.

Match Warm up

- Any stadium practice requests should be made at least 48 hours in advance. Stadium practices will be 60-90 minutes (weather permitting)
- Priority is given to players with a match scheduled on a stadium court the following day

Laundry Services

The US Open provides complimentary laundry service for players only from Monday, August 17 through Friday, September 11. All player laundry should be dropped off and picked up in the player's lounge area of each locker room. The laundry schedule is below. The US Open is not responsible for lost, stolen or damaged items.

Drop off before 2:00 pm	Receive next day by 10:00 am
Drop off by 5:00 pm after 2:00 pm	Receive next day after 3:00 pm

Locker Rooms

The USTA Billie Jean King National Tennis Center features Locker Rooms in Arthur Ashe Stadium as well as the Chase Center located by the East Gate.

Access to the Arthur Ashe Men's Locker Room is restricted to credentialed:

- Main Draw players
- Wheelchair Competition players

Home : **FACILITIES AND SERVICES**

- Others as deemed appropriate by the US Open.
- Locker room capacity will be limited to 30 players.

Access to the Arthur Ashe Women's Locker Room is restricted to credentialed:

- Main Draw players
- Wheelchair Competition players
- Others as deemed appropriate by the US Open
- Locker room capacity will be limited to 30 players.

No coaches, private trainers/physios or family members are allowed in the Ashe Women's or Men's Locker Room.

Access to the Chase Center Locker Rooms accommodates:

- All Players and coaches
- Locker room capacity will be limited to 18 individuals.

Locker Room Restrictions

As a courtesy to all players and for security reasons, unauthorized individuals are not allowed in the Locker Rooms. In order to ensure this secure environment, anyone who has access to the Locker Rooms will be required to show his/her credential to the security guard in order to gain entry into the Locker Rooms.

Please do not leave items in lockers, please take them with you and limit your time in the locker room. There will not be any assigned lockers. The US Open is not responsible for lost, stolen or damaged items.

Please note: Members of the media do not have access to the Locker Rooms.

Pursuant to USTA Safe Play Policy, the taking of photographs or video footage of any kind is prohibited in all Locker Rooms. This prohibition applies to the use of all equipment having the capability of capturing such photos or footage, including but not limited to mobile phones.

Practice Courts (718.675.3875)

Practice courts will not be available until Sunday, August 16, at 7:00 am. Advanced reservations for Sunday, August 16 can be made starting on Saturday, August 15 from 3:00 pm - 8:00 pm ET via phone.

Hours:

Sunday, August 16 - Wednesday, August 19	7:00 am - 7:00 pm
Thursday, August 20 - Friday, August 28	7:00 am - 9:00 pm
Saturday, August 29 - Sunday, August 30	7:00 am - 7:00 pm
Monday, August 31- Sunday, September 13	7:00 am - 9:00 pm

Reservations

- Reservations can be made one day in advance by calling the Practice Court Reservation Center. Reservations will not be available on-site.
- Players may make only one reservation at a time. If a player wishes to hit more than once per day, they make a second reservation at the conclusion of their first practice.
- Practice court availability will be limited during Western Southern qualifying & early rounds of Main Draw from Thursday, August 20 through Tuesday, August 25.
- We are not able to offer hitting partners at this year's US Open until Tuesday, September 8th - Sunday, September 13th
- Players will only be able to make a +1 reservation or practice with a non-player during **off peak hours** or during limited indoor times. **Peak hours are 10:00 am - 5:00 pm**
- Indoor courts will be available throughout the day and players are encouraged to hit with other players in the tournament. Indoor practices may have a +1 if it is your only practice of the day or during limited times.
- Please arrive 10 minutes before the reservation time, as courts will not be held.
- Two players will be assigned per court with the exception of match warm-ups, practices on match courts, and doubles match practice

Home : **FACILITIES AND SERVICES**

- Practice will be scheduled in 60 - 90 minute blocks, and match warm-ups will be 30 minutes.
- Practice courts for Wheelchair Competition players will be available at the USTA Billie Jean King National Tennis Center as of 1:00 pm on Sunday, September 6 or at the sole discretion of the US Open.
- Players are encouraged to keep all practice balls. Players will be given a “practice bag” when they arrive on-site as shared practice bags will not be available.
- Players can view the practice court schedule for courts P1 - P5 within the password protected area of the US Open Players Only web page.
- A maximum of 6 people is allowed on any court including players and coaches

Stadium Practice

- Any stadium practice requests should be made at least 48 hours in advance. Stadium practices will be 60 - 90 minutes (weather permitting)
- Priority is given to players with a match scheduled on a stadium court the following day

Towels

Towels are provided to all players on court, and players are requested to leave all towels on the court for collection by the Court Attendants. During Matches, players must handle their own towels. Ballpersons will not handle the towels.

Home : [FACILITIES AND SERVICES](#)

Wilson Racquet Stringing Service (718.760.6284)

Racquet stringing service is available all players through Wilson Racquet Sports located in the indoor warm up area of Arthur Ashe Stadium.

Monday, August 17 through Sunday, September 13

Hours

Monday, Aug 17 - Tuesday, August 18	8:00 am - 7:00 pm
Wednesday, August 19	7:30 am - 7:00 pm
Thursday, August 21 - Friday, August 28	7:30 am until the end of the last match
Saturday, August 29	7:30 am - 7:00 pm
Sunday, August 30	7:30 am - 7:00 pm
Monday, August 31 - Monday, September 7	7:30 am until the end of the last match
Tuesday, September 8 - Friday, September 11	8:00 am until the end of the last match
Saturday Sept 12 - Monday, September 13	9:00 am until the end of the last match

PLEASE BE ADVISED THAT NO OTHER RACQUET STRINGERS OR RACQUET STRINGING SERVICES ARE PERMITTED TO OPERATE ON-SITE. In addition, advertisements for other racquet stringers or racquet stringing services are prohibited on-site (this includes any identification or advertising on plastic wrap/cellophane racquet covers).

Cost

Main Draw, and Wheelchair: \$30 per racquet

Sustainability/Green Initiatives

In an effort to be more environmentally friendly Wilson will not bag strung racquets this year.

Warm Up Areas

Indoor Warm-Up Room

Hours:

Sunday , August 16 - Sunday, Sept 13

8:00 am - 7:00 pm

Hours are subject to change.

The indoor warm-up room is located on the first floor of Arthur Ashe Stadium by the Wilson Stringing area; Zone 1 access is required.

- Fitness equipment including a limited number of stationary bikes
- Foam rollers, yoga mats, stretch straps
- Player only restrooms

Outdoor Warm-Up

The outdoor warm up area is adjacent to the player garden. It provides outdoor space for match preparation and warm up.

Interview Rooms

Three interview rooms are located in the Media area of Arthur Ashe Stadium with an additional three areas for one-on-one interviews located in the West Media Workroom. A US Open representative will escort players to the appropriate interview room. Post-match press conferences are mandatory.

Command Center (718.760.6264)

Located on the Court Level of Arthur Ashe Stadium, the US Open Command Center is open 24 hours a day Sunday, August 16, through Sunday, September 13. The Command Center's function is to handle all security, fire/life safety or medical incidents (whether player or spectator related) that occur on the grounds of the USTA Billie Jean King National Tennis Center during the tournament.

Player's Only Web Page

Information will be distributed via the password protected area of the Players Only web page (USOpen.org/playersonly). Players will receive their Players Only username and PIN upon collection of their credentials.

Information Available

- Order of play
- Practice Schedule
- Match Video

HOME**Medical Services**

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Medical Services (718.760.6325)

Director, US Open Player Medical Services:

Dr. Brian Daniels,
Sports Medicine Physician at Nemours Children’s Hospital &
Medical Director of the USTA National Campus
Orlando, FL

In addition to Dr. Daniels, an orthopedic surgeon and a primary care physician are available on-site during play and a team of medical consultants spanning all specialties, including imaging studies, are “on call” at the direction of Dr. Daniels.

Medical care is available to players in the Player Treatment Area, located within the Arthur Ashe Stadium Locker Rooms and Long Island Marriott. When necessary, medical care can be provided in other designated treatment areas. Only credentialed members of the US Open Player Medical Services staff are authorized to treat players in the Player Treatment Area and other designated treatment areas.

Hours:

Long Island Marriott

Sunday, August 16 - Wednesday, August 19	10:00 am - 4:00 pm
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USTA Billie Jean King National Tennis Center

Sunday, August 16 - Wednesday, August 19	10:00 am - 4:00 pm
Thursday, August 20 - Friday, August 28	9:00 am until the end of the last match
Saturday, August 29- Sunday, August 31	10:00 am - 4:00 pm
Monday, August 31 - Sunday, September 13	9:00 am until the end of the last match

Players with private trainers/physios may utilize one of the private physio rooms in the Arthur Ashe Stadium Fitness Center (see “Fitness Center” for more information). Due to confidentiality reasons, only players can access and be treated in the Player Treatment Area.

The First Aid Station in Arthur Ashe Stadium ([see map on page 56](#)) is staffed by a nurse, doctor and paramedics, and is available to provide medical care to all non-players including family members, coaches and guests.

Trainers and Physiotherapists

Portable tables will be available at the hotel and on-site.

USTA, WTA and ATP Tour staff trainers have been assigned to the trainer/physio treatment rooms in the Arthur Ashe Stadium Locker Rooms. No other trainers, physios or chiropractors are permitted to treat players in these areas. Reservations for the private physio rooms in the Arthur Ashe Stadium Fitness Center may be made through the Fitness Center attendants (see "Fitness Center" for more information).

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Shuttle Bus

Shuttle Bus Service*

Shuttle bus service will be available to players that receive a negative COVID-19 test. Reservation is required.

Please call transport 718.683.5699 to reserve a seat from hotel to the USTA Billie Jean King National Tennis Center.

Please note that player +1 can access shuttle. Should room allow, additional guests might be able to be accommodated.

Long Island Marriott

101 James Doolittle Boulevard
Uniondale, NY 11553

Shuttles from Long Island Marriott to NTC

Sunday, August 16 - Wednesday, August 19	Shuttles depart LI Marriott every 15 minutes from 6:30am - 5:00pm
Thursday, August 20 - Friday, August 28	Shuttles depart LI Marriott every 15 minutes from 6:30pm - 11:00pm
Saturday, August 29 - Sunday, August 30	Shuttles depart LI Marriott every 15 minutes from 6:30am - 5:00pm
Monday, August 31 - Sunday, September 13	Shuttles depart LI Marriott every 15 minutes from 6:30am - 11:00pm

Shuttles from NTC to Long Island Marriott

Sunday, August 16 - Wednesday, August 19	Shuttles depart NTC every 15 minutes from 10:00am - 7:30pm
Thursday, August 20 - Friday, August 28	Shuttles depart NTC every 15 minutes from 10:00am - 11:00pm
Saturday, August 29 - Sunday, August 30	Shuttles depart NTC every 15 minutes from 10:00am - 7:30pm
Monday, August 31 - Sunday, September 13	Shuttles depart NTC every 15 minutes from 10:00am - 11:00pm

Home : [TRANSPORTATION](#)

Garden City Hotel

45 7th Street

Garden City, NY 11530

Shuttle bus service will run between the Garden City Hotel and the NTC on an hourly basis.

** Shuttles will run between LI Marriott and Garden City Hotel every 15-30 minutes..*

Airport Pick Up

Players are highly advised to arrive at JFK airport.

Players must complete a form for airport transportation.

<https://usopen.formstack.com/forms/airportpickup>

Only players can reserve airport transportation. They are entitled to bring their 3 guests. Guests not traveling with a player will not be allowed to book airport transportation.

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Airport Pick Up 51

General Information 53

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General Information

The Purser's Office can be reached via phone at 718.760.6315

Prize Money

There will be no Prize Money office on-site, and no cash advances. All Prize Money receipts will be provided by email upon request.

Singles (Men's and Women's – 128 Draw)

Winners	\$3,000,000	
Runners-up	\$1,500,000	
Semifinalists	\$800,000	
Quarterfinalists	\$425,000	
Round of 16	\$250,000	
Third Round	\$163,000	
Second Round	\$100,000	
First Round	\$61,000	
Total	\$19,512,000	\$38,304,000

Doubles (Per Team, Men's and Women's – 64 Draw)

Winners	\$400,000	
Runners-up	\$240,000	
Semifinalists	\$130,000	
Quarterfinalists	\$91,000	
Round of 16	\$50,000	
Round of 32	\$30,000	
Total	\$2,144,000	\$4,288,000

Player Relief Fund	\$6,600,000
International Player Relief (\$500K ATP/ \$500K WTA paid April '20)	\$1,000,000
Wheelchair Competition	\$350,000
Direct Hotel Payments <i>(One Room)</i>	\$2,140,000
Grand Total	\$53,402,000

Amateurs

If a player is competing as an amateur in qualifying or main draw and it is so stated on his/her 2020 US Open Entry Form, then he/she is eligible to be reimbursed for actual and necessary expenses for himself/herself including transportation to and from New York, local ground transportation, hotel and food (other than that provided by the US Open). Players will be required to file an Amateur Reimbursement Form and provide appropriate documentation.

Professionals

IRS regulations require a professional to include his/her Social Security Number on the 2020 US Open Entry Form.

Also pursuant to IRS regulations, all prize money and per diems payable to players who are non-resident aliens will be subject to 30% tax withholding unless a valid "green card" is presented by the player at the time of payment of prize money. Prize money distributed by the US Open will be made payable only to the individual player and delivered to the player or his/her designated agent, or directly deposited into the appropriate account. The US Open reserves the right to issue prize money directly to the ATP Tour and/or WTA in conjunction with their respective prize money distribution programs (see "Prize Money" above for more information).

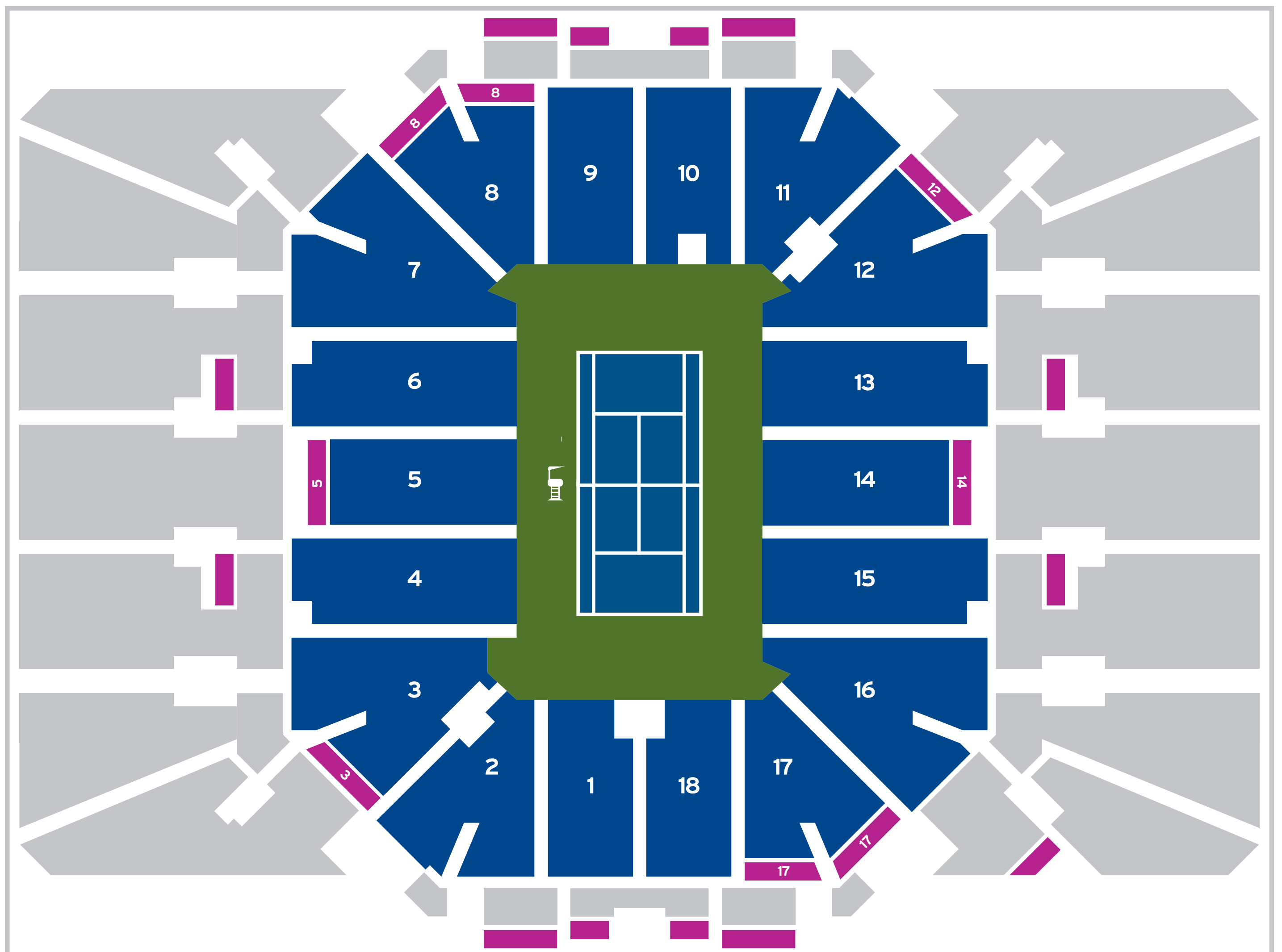
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Louis Armstrong Stadium



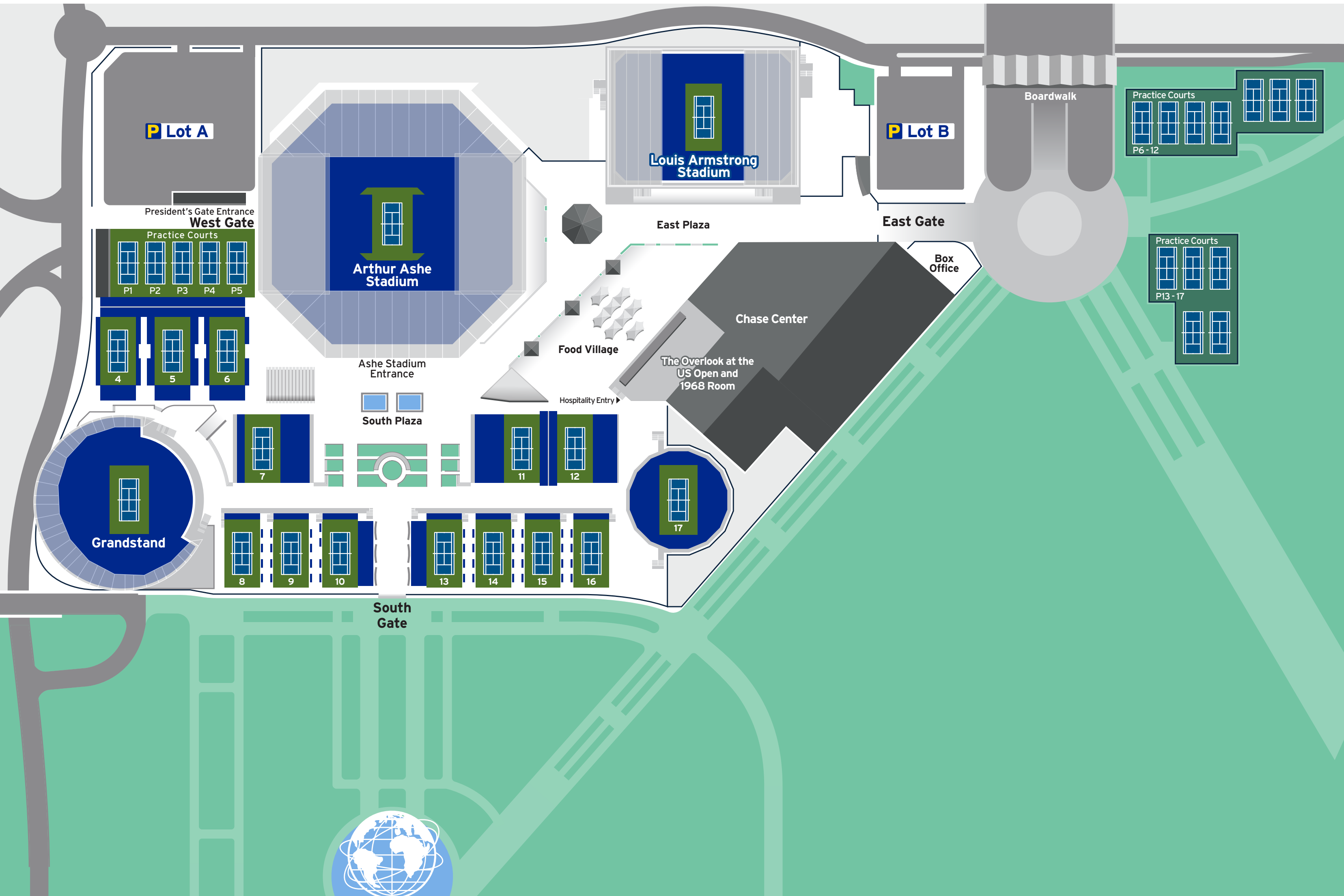
Courtside Reserved

General Admission

Wheelchair Accessible 

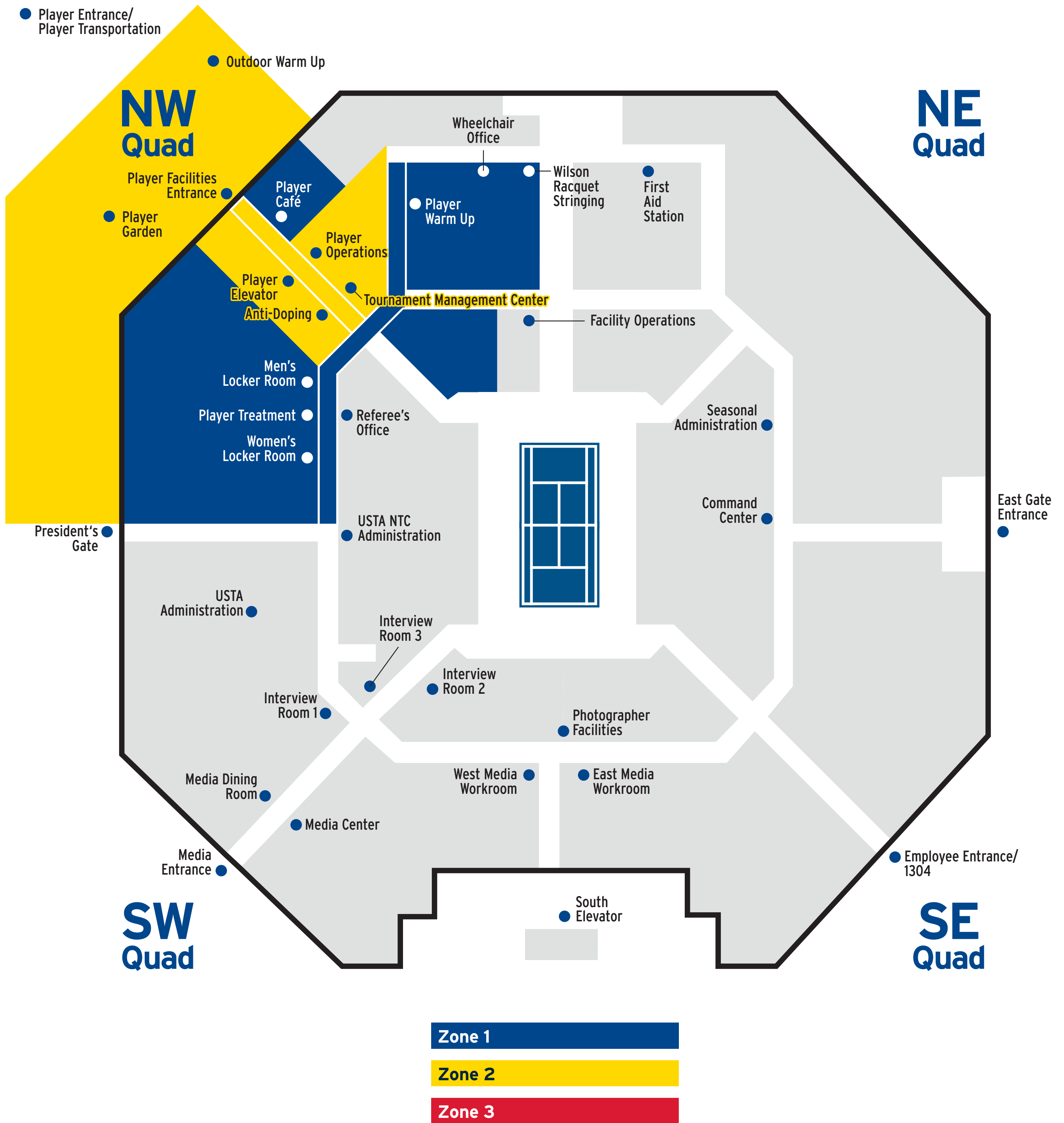
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USTA Billie Jean King National Tennis Center Grounds Map

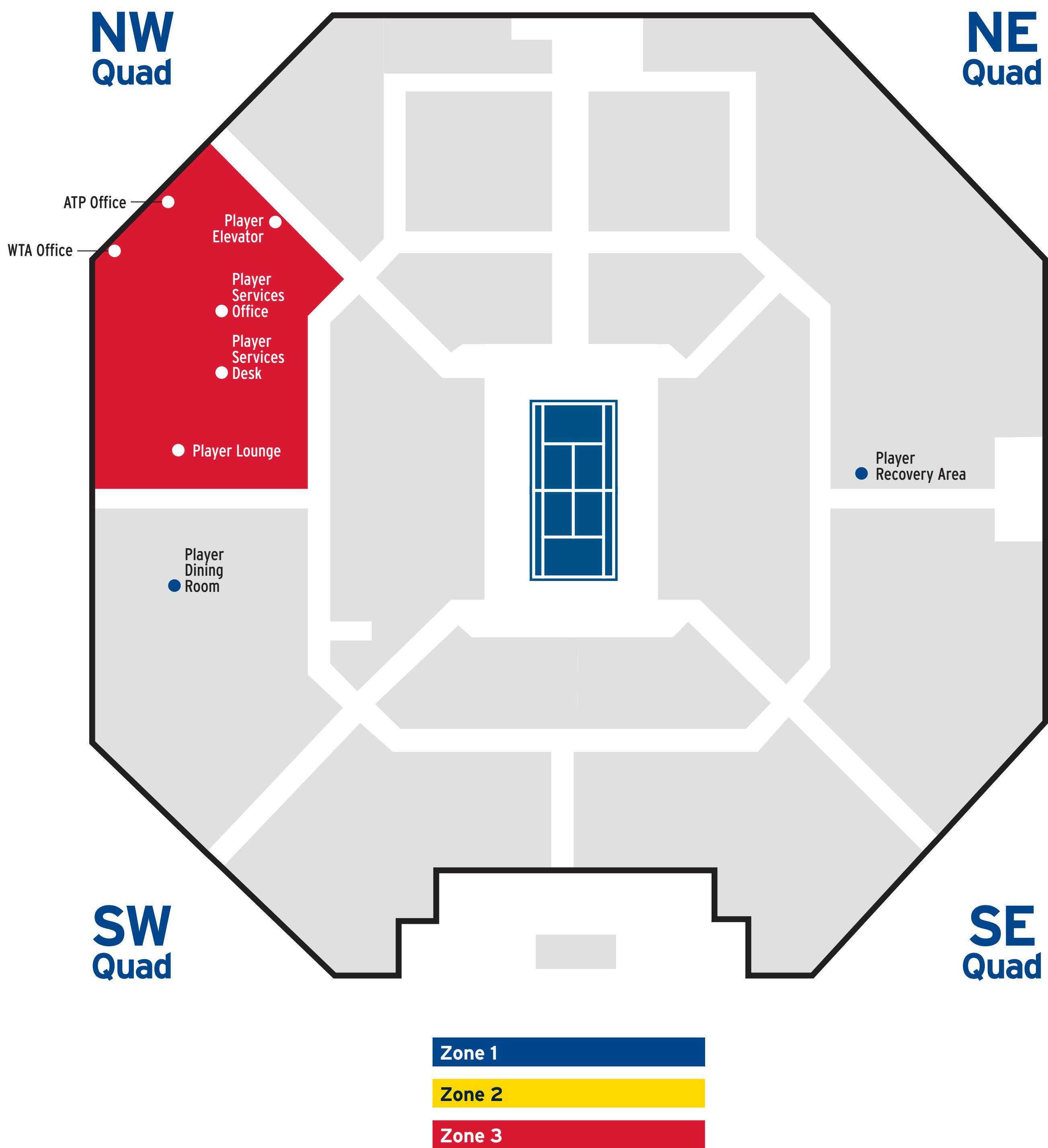


Arthur Ashe Stadium Interior Map

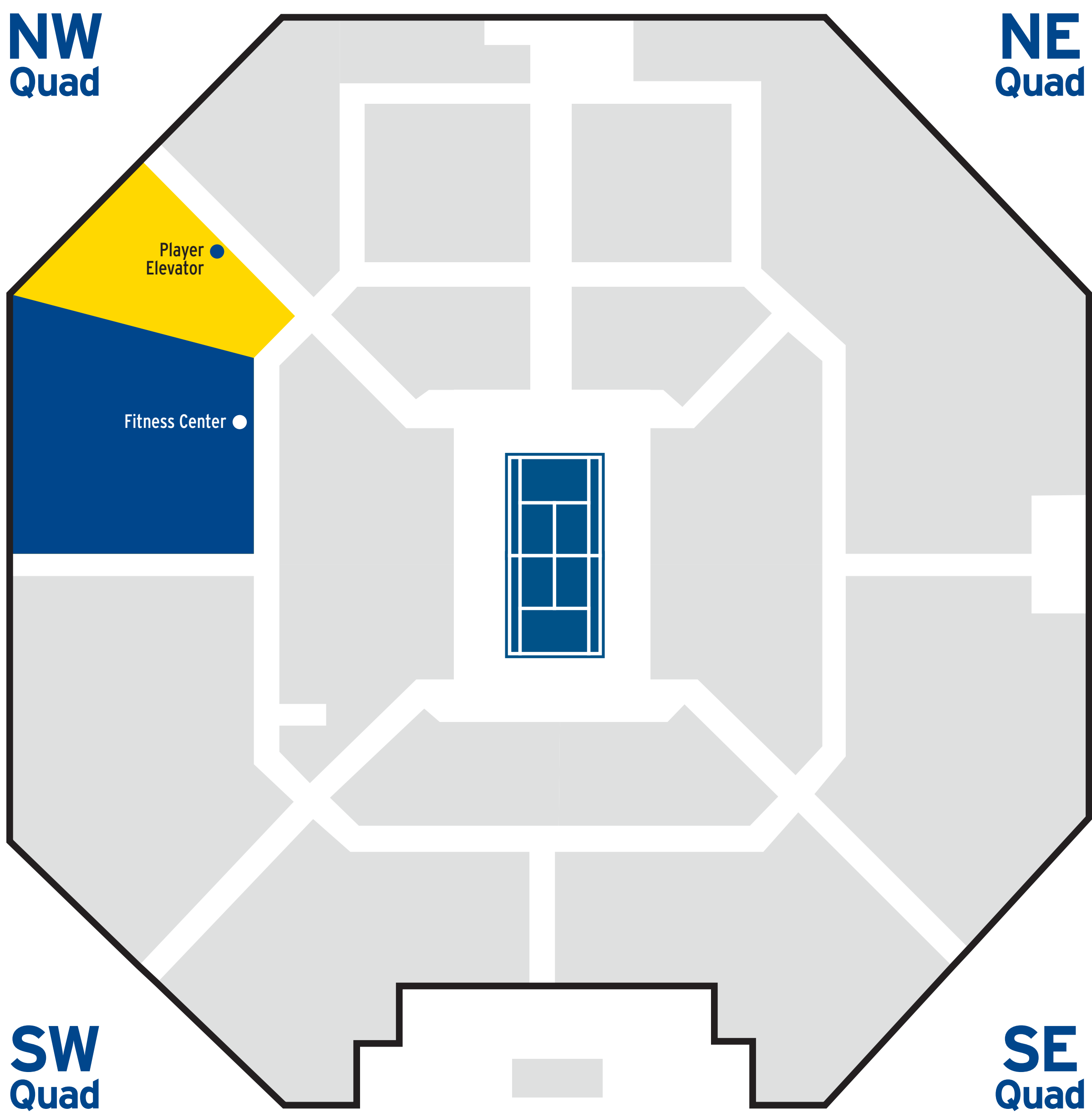
Court Level



Club Level



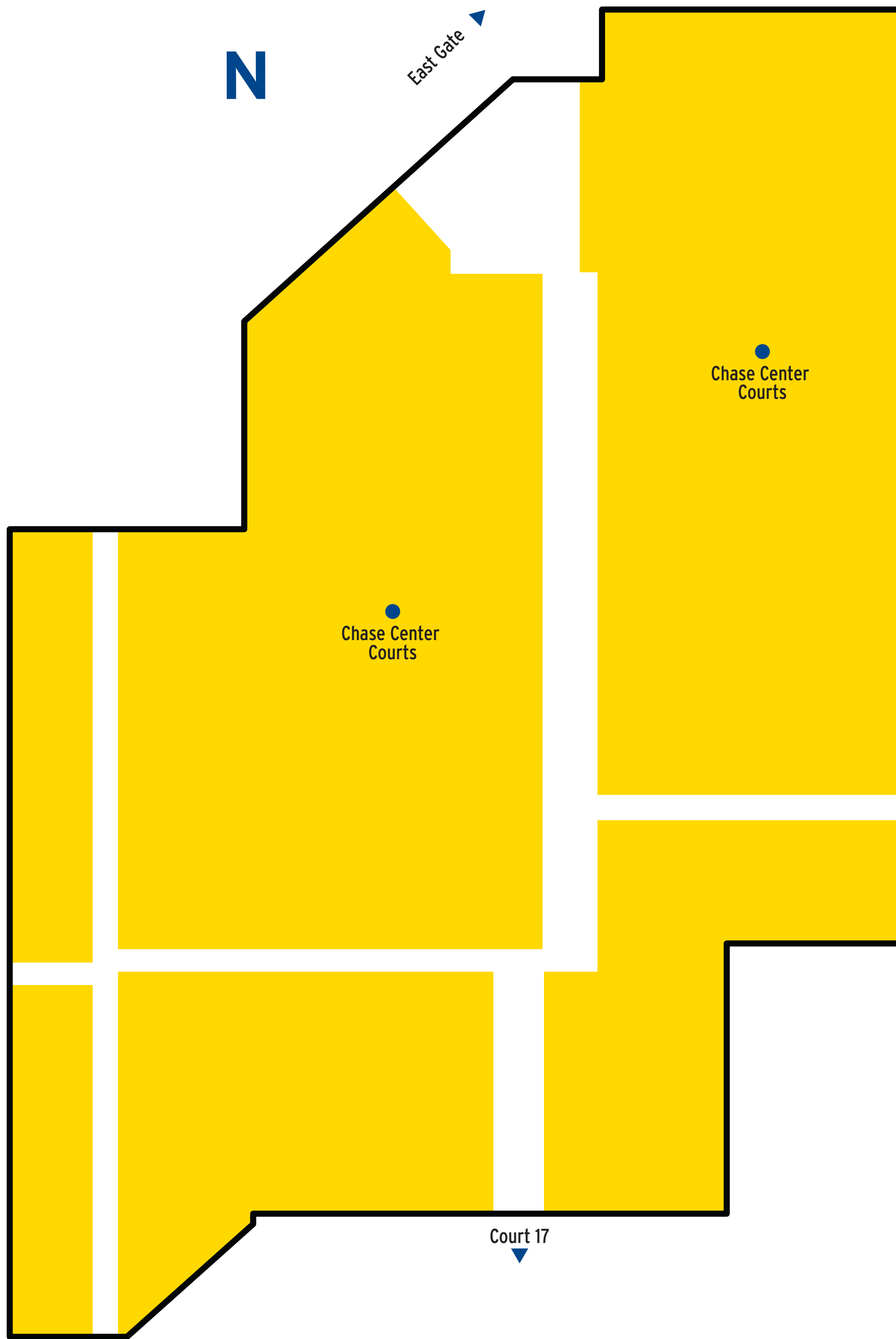
Mezzanine Level



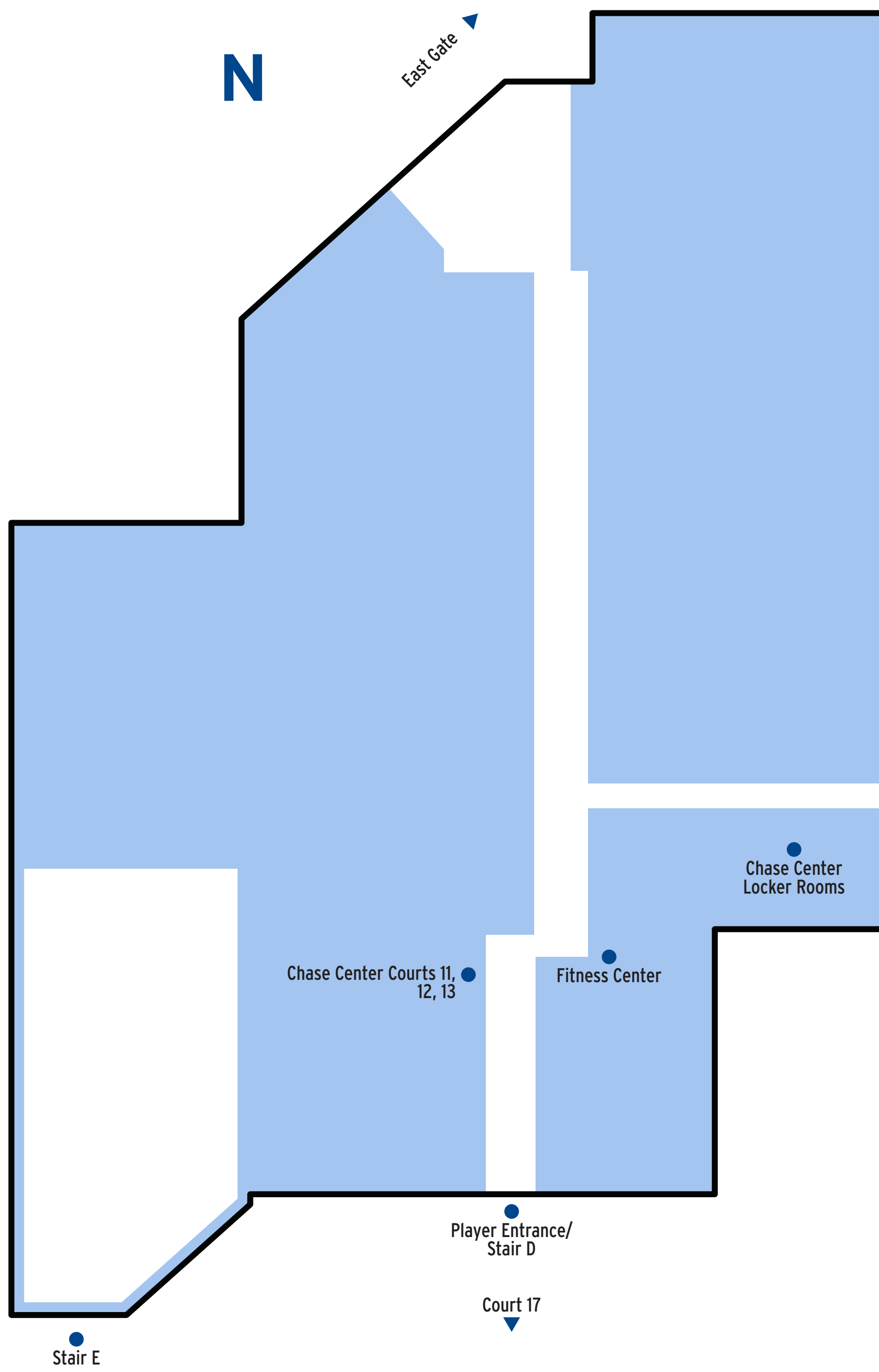
- Zone 1
- Zone 2
- Zone 3

Chase Center Interior Map

First Floor



Second Floor



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Appendix 1

Additional Information regarding COVID-19 safety protocols and risk mitigation measures (“Protocols”)

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Additional Information regarding COVID-19 safety protocols and risk mitigation measures (“Protocols”)

Medical Testing Protocols

- Players, entourage members and all others identified as Tier 1 individuals and staying in designated Tier 1 hotels are required to submit to COVID-19 testing.
- Upon arrival, **Tier 1** individuals are required to submit to the first PCR Test.
Note: Medical testing is not required prior to arrival.
Note: An Antibody Test is also available and is recommended but not required.
Note: Individuals will remain in their hotel/housing until first PCR negative test results are received.
Note: No access is permitted to the National Tennis Center (NTC) prior to Negative PCR Results (after first PCR Test).
- Individuals that receive the first Negative PCR Result are then approved to travel to the NTC.
Note: Individuals will receive their credential after notification of first Negative PCR Result.
- All individuals are required to respond to a daily COVID-19 symptom Health Questionnaire and submit to a temperature check daily (even if they are not planning to travel to the NTC on a given day).
- After a Tier 1 individual receives the first Negative PCR Result, a second PCR Test is required within the next 48 hours (to confirm the first Negative PCR Results).
Note: As per Dr. Bernard Camins, the Infectious Disease Expert for the US Open, COVID-19 infections may take at least 3 days for an individual to test positive. This is the basis for requiring a second PCR Test.
Note: You will be contacted directly by the Chief Medical Officer or Director of Player Medical Services if you have tested positive, and they will discuss with you the next steps (isolation) and treatment (unless you are asymptomatic and do not need

treatment). It is imperative that you confirm your current phone and email information upon arrival with our staff to ensure you receive information on scheduling including testing scheduling and test results.

- If a Tier 1 individual receives two Negative PCR Results, the player will then be required to submit to another PCR Test every 4 days.

Player (and entourage members) in Private Residence Requirements:

- Players and entourage members staying in private residences identified as Tier 1 individuals will be required to drive to the designated Tier 1 hotel and submit to required initial PCR Test;
Note: Players and entourage are not permitted access to the NTC until after they receive a first Negative PCR Result.
Note: Players and entourage members in private residences are also required to submit to a second PCR Test (after first Negative PCR Results) within the next 48 hours, and in addition will then be subject to another PCR Test every 4 days..

Personal Protection Equipment (PPE)

- Everyone is required to wear a facemask at all times except when are in their hotel room.
- Players are exempt from wearing a face mask ONLY when they are on a court for a match or practice.
- Face mask must be worn when a player is being medically treated by a doctor, physiotherapist or massage therapist.
- All individuals may remove their face mask when they are eating and drinking so long as they are also keeping a 6 feet physical distance from others.
Note: It is recommended that players wear a face mask while exercising in a designated fitness center or area UNLESS it inhibits their training. However, the trainer and/or coach must wear a face mask at all times.

Additional information, such as the Q&A provided to Players, and updates to the Protocols will be posted on the Player website.